Highlight of Changes in this Release

• Cisco Compatible Management:

- ability to configure and manage the 833IS using a command structure based on Cisco IOS version 12. For Perle specific features, new commands are implemented that follow the syntax of the Cisco command set
- configuration to be performed by a telnet session to the 833IS (IP must be used)
- up to five concurrent telnet sessions
- memory is organized like a disk drive with files stored under different file systems; commands are available to view file directories, copy and erase files
- the current GUI manager is no longer needed to configure and manage the 833IS but is still available for this purpose if required
- all new features will be implemented under both management methods

• Re-organized screens in the GUI Manager

- the majority of screens have been reorganized by grouping related parameters together using Window tab folders
- the interface is more "drag-and-drop"
- some little-used parameters and those that could not be supported under the Cisco command structure have been eliminated
- configurations saved in a text file format

• Changes to 833IS defaults when using the Manager

- when using the Manager to configure the 833IS, the following has been changed:
 - UDP port for Radius authentication and accounting servers now default to 1645 and 1646 respectively
- New options for installing the Manager from Diskette
- Factory Mode setup has been changed for IP networks
 - to get the 833IS communicating on a IP network, the IP address and default gateway must still be entered from the front panel; however, the changes take effect immediately without requiring a reboot
- Two configurations are stored in the 833IS start up and running configuration
 - the start up configuration is used after a reboot and this is the configuration the server will use after it has been booted up
 - the running configuration is often the same as the start up configuration; it changes when commands are issued in the Cisco configuration mode to modify any operating parameters; whenever possible, changes take effect immediately without a reboot. These changes are not saved after a server reboot unless they

are copied from the running configuration to the start up configuration

- when the server is in factory mode, it does not use either the start up or running configuration
- Added Syslog Event Message support to a Syslog UNIX or Windows server

• Added the ability to disconnect a specific user connected to the 833IS

The *readme.txt* file on the Manager disks contains a full description of the changes in this release along with a list of non-conformances that were corrected in this version.

Implications of Upgrading to V7.00

- Manager V7.00 and higher cannot connect to and manage 833IS or 833AS servers running firmware V6.xx or earlier; it can read in configurations saved under earlier firmware versions and re-save them in Cisco format
- servers running IP are no longer auto-detected by the manager they can only be detected using directed IP (need to specify the address of the server in the manager)
- when connecting to the server from the Manager in Win95, the PC must have Microsoft's Winsock2 patch installed. This update can be obtained at: www.microsoft.com/Windows95/downloads/contents/WUAdminTools/S_WUNetworkingTools/ W95Sockets2/Default.asp
- CHAP and PAP parameters are no longer configurable in the user database and PPP setup screens
- the Manager is now a full 32-bit application and is no longer supported under Win 3.x it will work under Win 9x, NT 4.0 workstation, Win 2000 Professional
- the Manager and the accompanying manuals is only available in English
- existing 833IS units require a Feature Upgrade kit in order to run the V7.00 Manager – the main hardware component of this kit is a 4M SIMM upgrade

New Options For Installing the Manager from Diskette

Perle 833 Manager Install	ation Program		×
	Please select the	e components that you want to install.	
		Perle 833 Manager, TFTP Server, Firmware	
3 Contraction		Perle 833 TFTP Server, Firmware	
	_	Perle 833 Firmware	
		< <u>B</u> ack <u>N</u> ext⇒ Cancel	

There is now an option to install components separately using the Manager diskette:

- Manager this option installs the Manager application, the TFTP server application, and all the firmware
- TFTP Server this option installs the TFTP server and all firmware files
- Firmware this option installs just the firmware

Factory Mode Setup on IP Networks

0123F456+	On power-up, the 833IS will display this on the screen. The "F" between the 3 and the 4 indicates it is booting up in factory mode. (An "R" means it is booting up in running mode). The "+" sign will alternate with a "-" sign to show activity.
Initializing	Just before the 833IS is ready to come up, this appears on the screen.
PERLE 833IS	The boot up process is now complete.
No Manager	After a short pause, the screen shows this to indicate it is not communicating with the Manager Press the RIGHT arrow.
Manager Setup	Press the DOWN arrow.
IP Address	Press the ENTER and input the IP address of the server. Press ENTER when done.

IP Subnet Mask 255.255.255.0	A default subnet mask is automatically filled in. If this is correct, press the DOWN arrow. Otherwise, press the ENTER and input the IP address of the subnet mask. Press ENTER when done. Press the DOWN arrow.
Default Gateway	If the PC used to configure this server is on another LAN segment, you must enter the address of the gateway here. Press ENTER to input the gateway address and ENTER when done. Press the DOWN arrow.
LAN Speed Auto Detect	For an Ethernet LAN, use the RIGHT arrow key to set the speed to Auto Detected, 100 Mbits, or 10 Mbits . For a Token Ring LAN, use the RIGHT arrow to set the speed to 4 Mbps or 16 Mbps. Press the DOWN arrow.
Port RJ45	If the card has an ethernet interface and it contains both a BNC and RJ45 connector, this screen will be shown. Use the RIGHT arrow to select the port to connect to the LAN – RJ45, BNC, or Auto Detect.

Press the DOWN arrow.

Save Config

If you want to save the changes to the start-up configuration, **press ENTER**. Then press **ENTER** again to confirm.

NOTE: It is not necessary to save the changes for the configuration to take effect.

The front panel configuration is complete. DO NOT REBOOT THE 833IS AT THIS POINT. IF YOU DO, ALL CHANGES WILL BE LOST EVEN IF YOU HAD SAVED THE CONFIGURATION BECAUSE THE START-UP CONFIG FILE IS NOT READ IN FACTORY MODE. Connect to the 833IS using the Manager or via a telnet session if using Cisco Configuration Mode.

833IS Manager

The Manager will no longer auto detect servers running on IP. This results in less IP broadcast traffic on the network. Click on the **Add IP Server** to send a directed message to the 833IS.

		Connection	i anteresta
Vame	Model	Туре	Address
833IS DIEGO's IS MASTERAS MASTERIS Mike's Feet PERLE 833IS PERLE 833IS PERLE PSI ISP	Unknown Unknown Unknown Unknown Unknown Unknown Unknown Unknown	মূল দুরু নু মূল দুরু নু মূল	34E 940BC 0040028B110F0 00000053:0040028B113F 00000052:02990399399 00000053:0040028C8041 87654321:025017100000 20E 04E 04:0040028B11AA 200107B3:0040028C2FEE 5DA71DB8:0040028C2FEE

Enter any name in the **Server Name** field and the **IP Address** of the server. Click on **Add** and then **OK.**

Server Name:	IP Address:	
		<< <u>A</u> dd
Router	172.16.34.33	>> <u>R</u> emove
		OK
		Cancel
		Help

	Select a Perle 833	Server		×
	Server		Connection -	
	Name	Model	Туре	Address
If everything is OK, the server will show up on the list. Select it and click on Connect.	833IS DIEGO's IS MASTERAS MASTERIS Mike's Feet PERLE 833IS PERLE 833IS PERLE 833IS PERLE PSI ISP Router	Unknown Unknown Unknown Unknown Unknown Unknown Unknown 833IS	1 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2	34E 94080:0040028B10F0 00000053:0040028B113F 00000053:0040028C8041 87654321:025017100000 20E04E04:0040028B11AA 200107B3:0040028C2FEC 5DA71DB8:0040028C2FFE 172.16.34.33
	Add IP Server	Connect	Cancel	<u>H</u> elp

PERLE

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The default **User ID** is *superusr*. Leave the **User Password** and **Server Password** blank. The Manager will require a firmware download before proceeding.

Log On Router		×
User <u>I</u> D:	superust	ОК
User Password :		Cancel
Server Password :		<u>H</u> elp

If you have problems getting the Manager to detect the 833IS, try pinging it from the PC. If the 833IS received the ping, the front panel will show the IP address of the PC sending the ping request and the number of requests it received. If the front panel does not show this, the 833IS did not receive the ping request.

NOTE: This feature works only when the server boots in factory mode.

Ping 172.16.34.34

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Cisco Configuration Mode

🚮 Telnet - 172.16.34.33

<u>Connect</u> <u>E</u> dit <u>T</u> erminal <u>H</u> elp
User Access Verification
Псокращо, спрокиск
Password:
PERLE 833IS(boot)>enable
On the PC, run telnet and connect to the 833IS. At the Username prompt, enter <i>superusr</i> . Hit <i><enter></enter></i> at the Password prompt. Notice that the system prompt is PERLE 833IS(boot)> . The "boot" indicates that firmware has not been downloaded to the unit. The ">" indicates we are in user mode. In order to download firmware, we must be in Privilege Exec mode. Type the command enable to enter this mode.
Before the firmware can be downloaded, the PC must be running a TFTP server. There is one
provided on the manager disks created in the directory specified during the installation.
Execute the program Tftp_svr.exe. A small window opens.
IFTP Server
When transferring files, make sure to specify the path to the source file from the directory
where the TFTP application is executed. The firmware files can be found under the directory
specified in the installation in the sub-directory:
download 922 is man for S/T interface
download \ossis \pccoolous.mg for 5/1 interface
uowinoau (ossis (pecoooou, ing

If you have problems getting the Telnet to connect to the 833IS, try pinging it from the PC. If the 833IS received the ping, the front panel will show the IP address of the PC sending the ping request and the number of requests it received. If the front panel does not show this, the 833IS did not receive the ping request.

NOTE: This feature works only when the server boots in factory mode.

Ping 172.16.34.34 4



The 833IS always prompts **Erase flash before copying**. This is to ensure there is enough room on the file system to write in the new file. If there is not enough room for the new file, the copy process will fail. Erasing the flash deletes all files in the flash first before the copy process starts. The final size of the file copied is shown when the process completes.



833IS File System and Its Configuration Files



Event Log – this is not a logical drive. This is where the event log is stored. In previous releases, the event log occupied virtually all of NVRAM. With V7.00, it is effectively reduced in size by a half.

bootloader – this is the code called from the BIOS. It completes the startup sequence of the unit.

NVRAM: logical file system where the startup-config file is stored. No other files can be written here.

bootflash: logical file system where the factory version of firmware is stored. This file and the entire file system is read-only.

flash: logical file system where the running firmware file. This file system is read/write and any other files can be written here.

tftp: logical file system used to reference files on the TFTP server.

Configuration Files

The 833IS now maintains two configuration files – startup-config and running-config. When the 833IS boots up, it always uses the configuration saved in startup-config. Any configuration changes made using the Manager are automatically saved here. Any configurations made in Cisco mode are saved in the running-config in RAM. These changes take effect immediately (with a few exceptions) without a reboot but are lost when the 833IS is rebooted and the changes are not saved to the startup-config. When a reload is requested, the user is prompted to update the startup-config if the running-config is changed.

Deleting Files

When files are deleted from flash, they are only marked as deleted so they do not show up in a directory list. It is therefore very easy to undelete a file. However, the space occupied by deleted files are not reused so eventually the flash runs out of space even if there are no active files. The space occupied by deleted files can only be recovered by formatting the flash. However, be careful when doing this as this also deletes the firmware file. If the unit does not see a firmware file when booting, it will come up in factory mode.

Cisco Configuration Mode

The Cisco configuration mode is designed for personnel trained and familiar with the configuration of Cisco products to manage and configure the 833IS in a similar fashion. For all other users, it is recommended that they use the GUI interface to perform these tasks. In the Cisco configuration mode, there are several important differences between the implementation on the 833IS and in the typical Cisco product:

- Initial configuration of the 833IS (factory mode) is performed through the front panel instead of a direct connection using a serial interface
- There is no equivalent Cisco "setup" script to interactively generate an initial configuration. It is recommended that the Windows-based 833IS Manager be used to create the base configuration which can then be refined afterwards using the Cisco configuration mode.
- The Cisco configuration mode of the 833IS is based on Cisco IOS version 12. Some Cisco commands support additional parameters not present in the 833IS version. If these commands are executed from a file, the additional parameters are ignored. Any error messages will be written to a log file. The contents of this file can be viewed using the "show _log" command. If the commands are entered interactively through a telnet session, errors are displayed to the user.
- The Cisco command set does not accommodate all configuration and management features available on the 833IS. As such, new Perle specific commands have been developed for this purpose. The new commands were designed to be of similar syntax and format as equivalent Cisco commands. All Perle specific commands are identified with an underscore ("_") character preceding the command or parameter keyword.
- Cisco products allow access to internal resources such as queues and buffer sizes. The Perle 833IS implementation protects these internal resources and restricts users from modifying them to maintain the server's operational integrity.

Cisco IOS Command Modes

The Cisco IOS command set operate under a number of different modes. There are basically two operating modes: user and privilege. The user exec mode has minimal rights and there are severe restrictions as to what can be done in this mode. It allowsonly a basic ability to monitor the server's operation. The privilege exec mode on the other hand, allows full functionality in the ability to manage and configure the server. Because of the power available in privilege exec mode, access is protected through a password. Users must first login to get into user exec mode plus enter an additional password to enter into privilege exec mode. If no enable password is configured but the user has administrative privileges, the user is also allowed into privilege exec mode.

The configuration of the server within the privilege mode is broken further into additional modes. Each of these modes represent a configuration "area" like the LAN interface, the modem interface, group definitions, user definitions, user profiles, and filter definitions for example. It is important to know which configuration mode is currently active since commands entered only apply to that mode. Also, commands available in one mode may be invalid in a different mode. To assist the user in keeping track of what mode is currently active, the command prompt changes when entering and exiting a mode. The *exit* command is used to leave the current configuration mode returning to the mode from where it entered.



Mode	Command Prompt	Command to Enter	Function
	(server_name = Router)	wide	
User Exec	Router>	login	Monitor server
			operation
Privileged	Router#	enable	Configure and manage
Exec			server
Global	Router(config)#	configure	Configure global
Configuration			parameters
Interface	Router(config-if)#	interface bri n	Configure BRI ports
Configuration		(n=0-7)	
		interface dialer 0	Configure WAN port
		interface FastEthernet	Configure LAN port
		0	(ethernet)
		interface TokenRing 0	Configure LAN port
			(token ring)
		interface group-Async	Configure PPP
		0	interface
Line	Router(config-line)#	line <i>n</i> (n=1-16)	Configure modem
Configuration			
Group	Router(config-	_group <i>name</i>	Configure group
Configuration	group)#		
User Database	Router(config-user)	_userdb	Configure user record
Configuration			
Standard	Router(config-	_standard-profile	Configure user
Profile	stdUser)#		standard profile
Configuration	Router(config-group-	_standard-profile	Configure group user
	stdUser)		profile
User Profile	Router(config-user-	override-standard-	Configure user profile
Configuration	override)	profile	
Key Chain	Router(config-key-	key chain name	Configure RIP key
	chain)		chain
Key	Router(config-key-	key <i>n</i> (n=0-255)	Configure key
Configuration	chain-key-id)		
Router	Router(router-rr)	router rip	Configure RIP
Configuration			
IP Filter	Router(config-ip-ext-	ip access-list extended	Define and assign IP
Configuration	na)#	name	filters
IPX Filter	Router(config-ipx-	ipx access-list	
Configuration	ext-na)#	extended name	

Syslog Event Message Support

IP Address 1:	Syslog Servers:		 	
IP Address 2: IP Address 3: IP Address 4: IP Add	IP Address 1: [•	•	
IP Address 3:	IP <u>A</u> ddress 2: [4	
IP Address 4:	IP A <u>d</u> dress 3:	•		
	IP Addr <u>e</u> ss 4: [•		

Event message has been improved with the addition of syslog message support. Syslog reporting sends an event log message in real time using UDP protocol to a syslog server. Up to four syslog servers can be configured and all servers are updated simultaneously. These syslog servers can run Windows or UNIX with a syslog daemon application installed. Messages sent to the syslog server are divided into eight severity levels with each level including those messages sent at levels below it. The default severity level is "informational" which is at level 7. The main advantages of using syslog are:

- multiple syslog servers can be configured in case of failure in one of them
- a syslog server can store messages from multiple 833IS servers and other devices using syslog on the network
- the size of the event log file is limited by the storage space on the syslog server there is no need to worry about the event log information wrapping
- the syslog messages can be further processed and sorted based on time, host name, or other fields

Disconnecting Specific Users

This new feature allows the administrator of the 833IS to disconnect a user that is currently connected through the RAS. If there are multiple users connected using the same user name, then all of them will be disconnected at the same time.

833IS Manager

	tics				×	
Server					-	
Name:	PERLE 833IS		Firmw	vare Version: 07.00G		
Asset ID:			BI	OS Version: 01.20		
Time:	2000\04\26.12	:03:49				
Up Time:	0 days 0 hours	0 minutes				
ot:	Interface:	Resource	In use:			
	Ethernet BRI S/T Empty	1 8	0	IP Protocol		
	Emply			IPX Protocol		Click on the User button to view users
		Cancel	Help			that are currently connected.

User:	Туре	Channel:	Modem:	Transmit Rate:	Receive Rate:	
test	ISDN Digital	SillFill		64000 Bps	64000 Bps	
				[Disconnect	Highlight the user(s) to be disconnected then click on Disconnect.
- Call Status: test						
Department:	training		IP Address:	200.1.1.10		
Group:			IPX Address:	7FBF1BCF		
Bytes RX:	5.92 KB		MAC Address:			
Bytes TX:	8.72 KB		Time connected:	00:00		

Cisco Configuration Mode

clear _user username

Note that this command must be executed from the Privilege Exec mode.

Tech Tips

1. IP Address to use on a dial in connection

When dialed into the 833IS, to connect with the Manager, specify the <u>WAN</u> <u>address port</u> of the 833IS in the server list. If you want to use the LAN address port, be sure to add a route entry on the dial in PC with the command:

route add {local LAN network} mask {subnet mask of LAN} {833IS WAN
port}

The static route entry is automatically removed when the call disconnects so it must be created on every connection.

To connect to the 833IS with telnet the same advice applies -- specify the <u>WAN</u> address port unless you wish to add a static route entry.

2. Simultaneous administration with the Manager and Cisco mode

The 833IS can be administered with one Manager session and four Cisco telnet sessions simultaneously (maximum of five administrative users in total).

3. Manager always uploads the startup-config

The upload and "get configuration" function of the Manager always retrieves the startup-config file. Any changes made from a Cisco telnet session at the same time will not appear in the configuration from the Manager but the changes will still come into effect. As a result, the configuration as seen with theManager may not necessarily be the same configuration running on the server.

4. Do not specify paths for files in the FLASH:

When performing a TFTP transfer and the destination is FLASH:, do not specify a path for the destination filename. This will cause the file transfer to fail.

5. Do not attempt to overwrite the running-config file in FLASH:

Do not attempt to overwrite the contents of the running-config file with another config file. If you try this, the result will be a new running-config file with the contents of both the old config file and the new one. You can replace the startup-config with a new config file however.

6. Clearing the configuration without re-downloading firmware

To clear the configuration without going into factory defaults and reloading the firmware, delete the startup-config file in Cisco config mode. You will need to re-enter the IP address on the front panel

7. Starting the configuration from factory defaults

When bringing up the server from factory defaults with the Manager, after the firmware has been loaded and the server is reset, re-connect with the Manager. After logging in, select **New** on the tool bar instead of uploading the configuration from the server. This will open a configuration with the same Manager defaults as in V6.x. If you upload the configuration from the server, it will use Cisco defaults. This does not enable an authentication protocol for user database security, WAN IP address selection, or the type of routing.

8. Check the error.txt file for configuration load errors.

If the manager cannot read or upload the configuration created in Cisco mode, check the contents of the file "config\error.txt". It will indicate the problems it encountered with the configuration.

9. Encrypting user passwords

To save user passwords in encrypted form, issue the command

service password-encryption

first before entering any user passwords. Then use the command

username test password testpassword

will save passwords in encrypted form. Also, any passwords in the config file that were not encrypted will be after issuing the service command. Note that you cannot decrypt a password in the config file using the command

no service password-encryption

This command will save any future passwords entered in the clear. Also, do not try to encrypt passwords by entering the command

username test password 100 testpassword

It will generate an error saying the encrypted password is not valid.